



ENWIN

Essex Town Council Delegation Presentation - February 17, 2026

STEWARDSHIP



EXCELLENCE



MISSION

We guide, innovate, and grow our customers' access to safe, reliable energy and water resources.

VISION

Connecting communities through clean energy and water solutions.



AGILITY



TRUST



PURPOSEFUL



Who We Are



325+ local employees

180,000+ customers

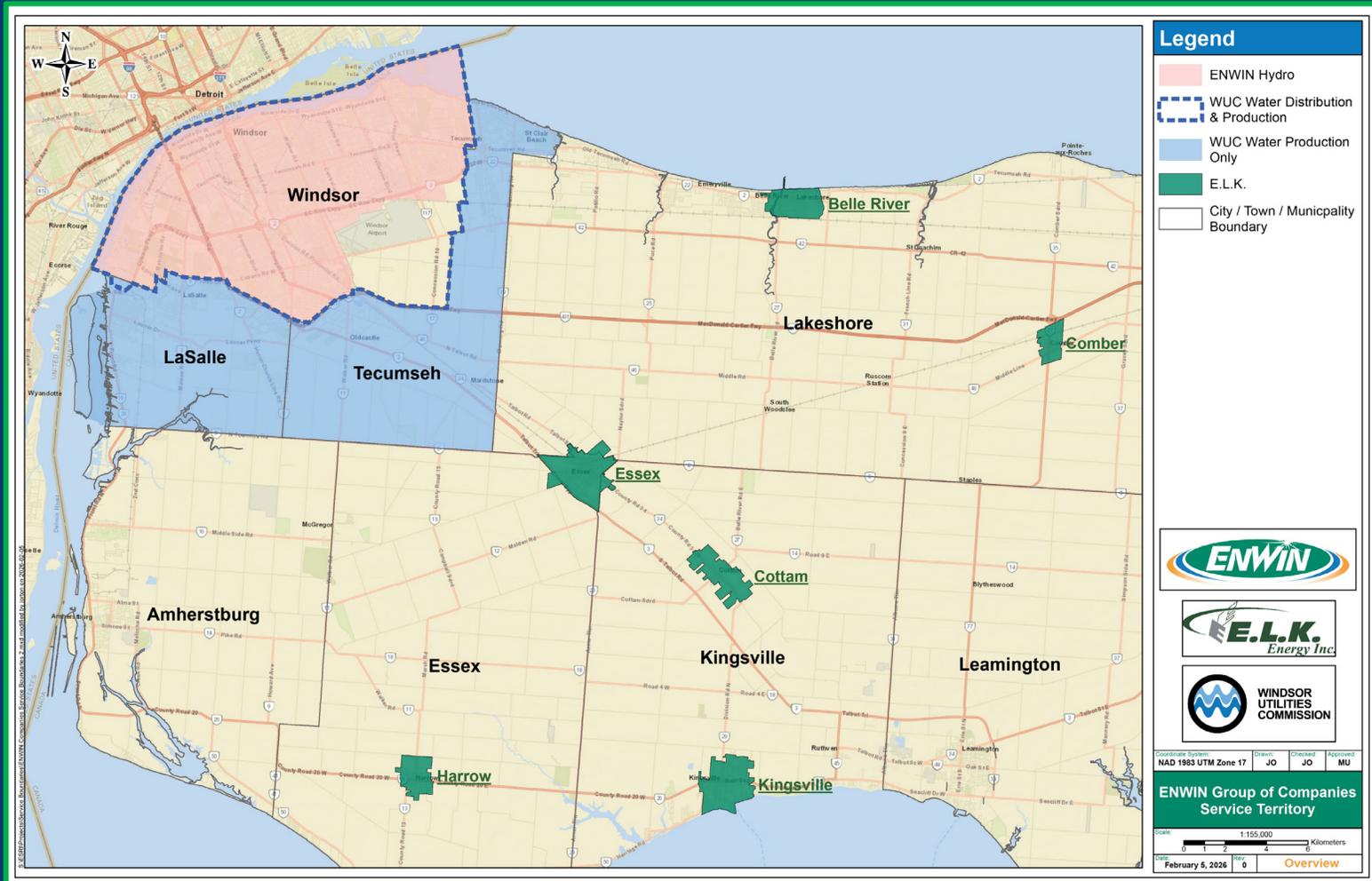


ENERTRACE

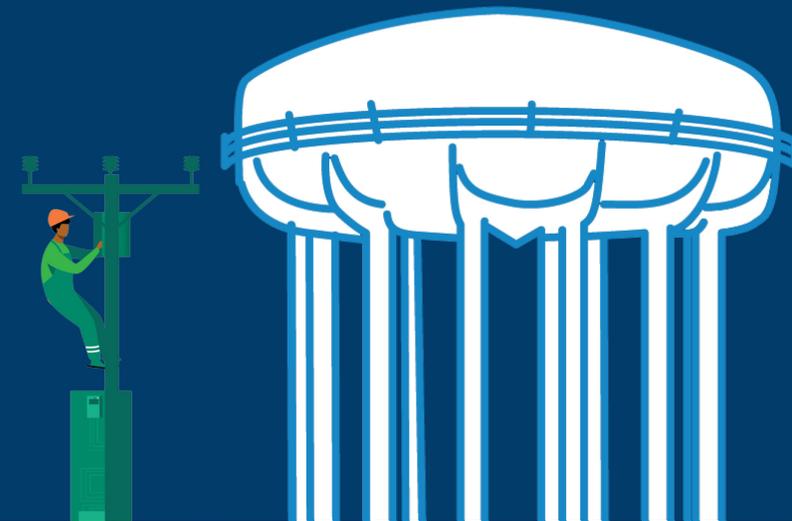
A people-driven organization focused on trust, reliability and service excellence



Our Service Area



- Electricity service
Windsor, Essex, Lakeshore and Kingsville
- Water operations
Windsor, Tecumseh and LaSalle



Local crews, providing local service

Our Commitment



Short-Term (1-3 Year Plan)

- Stability for customers and employees
- Enhanced customer communications
- Planned integrated transition
- 24/7 control room operations and monitoring
- Evidence-based capital planning



Long-Term (5-10 Year Plan)

- Strengthen grid reliability through strategic automation and infrastructure investments
- Prioritize preventative maintenance
- Enhance outage monitoring via advanced technology and communications
- Support growth



ESSEX MUNICIPAL BUILDING

Your Community Partner



Supporting The Town of Essex

- Local Community Commitment Contributions guided by Joint Advisory Council
- Participated in recent local events such as the Essex Fun Fest and Santa Claus Parade, with a commitment to future community volunteerism
- Focused replacement of transformers and critical pole infrastructure



How We Lead & Where We're Going



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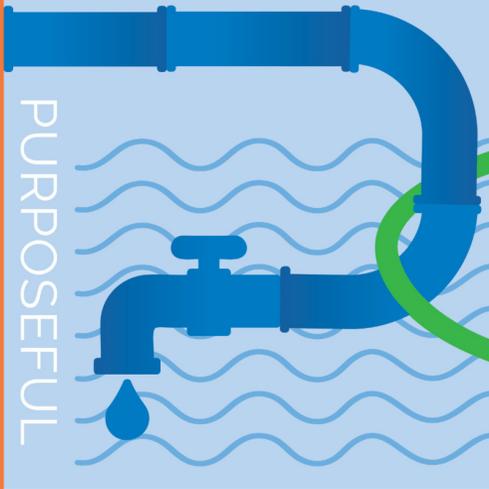


STEWARDSHIP



CONNECTING COMMUNITIES EVERY DAY

PURPOSEFUL



We deliver to our customers the reliable and cost-effective water solutions that are essential to life

WE ARE

